BUSINESS CHALLENGE

The automotive/motorcycle industry is one of the most challenging industries in the world. It operates under extreme pressures of cost and time. Being able to rely on suppliers is key, not only for the car/motorcycle manufacturers, but also for other organizations in the supply chain. They all require suppliers that have their processes under control, that understand their customers’ specific requirements and focus on continuous improvement. Appropriate certification of your management system offers a decisive advantage in demonstrating that your company matches these criteria.

SOLUTION

What is ISO/TS 16949?

ISO/TS 16949 is the only standard recognized worldwide related to quality management as it applies to any organization active in the automotive/motorcycle supply chain. It is based on:

- The eight quality management principles (all fundamental to good business practice): Customer focus, Leadership, Involvement of people, Process approach, System approach to management, Continual improvement, Fact based decision-making, Mutually beneficial supplier relationships
- Fulfillment of customer specific requirements

What are the key benefits?

- A commercial advantage during contract negotiations
- A clear focus on continual improvement, emphasizing defect prevention and reduction of variation and waste
- Time and cost savings, by avoiding multiple customer specific certification audits

WHY CHOOSE BUREAU VERITAS CERTIFICATION?

- Recognition - Bureau Veritas Certification is recognized by more than 40 national and international accreditation bodies across the world. Bureau Veritas Certification is recognized by the International Automotive Task Force to deliver ISO/TS 16949 certification.
- Network - 5,700 skilled auditors operating in more than 100 countries offer a unique combination of international and local expertise providing consistent services wherever our clients are.
- Expertise - Bureau Veritas Certification relies on a pool of more than 200 ISO/TS auditors recognized by the IATF with automotive/motorcycle industry background, as well as in depth knowledge of local regulations, markets and language that enables them to provide solutions adapted to your needs.
- Leader - For ISO/TS 16949, Bureau Veritas Certification is a world leader having certified over 3,000 companies in 53 countries.
- Mark of global recognition - The Bureau Veritas Certification mark is a globally recognized symbol of your organization’s ongoing commitment to excellence, sustainability and reliability.
OUR CERTIFICATION PROCESS

Key steps in our certification process are:

■ Definition of certification scope
■ Pre-audit (optional): gap analysis and diagnosis of your current position against standard
■ Certification audit performed in 2 stages:
  - Stage 1 – readiness review performed to verify that the organization is ready for certification
  - Stage 2 – evaluation of implementation, including the effectiveness, of the management system of the organization
■ A certificate valid for 3 years is issued upon satisfactory results of stage 2 audit
■ Surveillance audits to verify that the management system continues to fulfill the requirements of the standard and monitor the continual improvement
■ Re-certification after 3 years to confirm the continued conformance and effectiveness of the management system as a whole

FAQ

Why should my organization implement ISO/TS 16949?
To keep your customers in the automotive and motorcycle industry – and to keep them satisfied – your products and services must meet their requirements. ISO/TS 16949 provides a framework established by the car and motorcycle manufacturers to manage your business processes in order to meet and exceed those requirements.

Does ISO/TS 16949 certification bring me any commercial advantage?
Most of the big car and motorcycle manufacturers contract only suppliers that are certified for ISO/TS 16949.